

DEVELOPING LEADERSHIP

TO OPTIMIZE MOBILE FLEET MANAGEMENT AND IMPROVE SCHEDULE ATTAINMENT

01 | CHALLENGE

Mobile fleet management, plant production, inexperienced workforce

A global diversified mining company identified internal concerns that were affecting external output. Concerns with mobile fleet management and limited truck availability resulted in a capacity constraint that limited plant production. New, inexperienced leadership teams were facing challenges with high turnover and misaligned project and task focus. The client contacted Myrtle Consulting Group for an advanced operational analysis and solution implementation.

02 | SOLUTIONS

Management operating systems, leadership development

After a detailed assessment, Myrtle Consulting deployed an approach prioritizing improvement in several key areas. Through this approach Myrtle Consulting:

- *Implemented a maintenance execution supervisory standard work process and daily Management Operating Systems (MOS)*
- *Introduced and trained personnel on reliability practices*
- *Developed a maintenance execution supervisory playbook with maintenance team vision*
- *Enacted leadership competencies for all facets of mobile maintenance, provided individual, situational, and observational coaching, and developed leadership plans for maintenance frontline leadership*
- *Developed and implemented a planning and scheduling playbook with aligned MOS*

03 | RESULTS

20%

INCREASE IN
SCHEDULE
ATTAINMENT

The organization improved its efficiency through leadership development and effective communication between the teams. Haul truck availability improved, increasing schedule attainment by 20%.

Internally, the client teams experienced a positive change in the work environment utilizing the new management system which focused on results, efficient work practices, empowering proactivity, and sustainable solutions.

“My team is working better together. They understand that a true leader does what’s right for the mine.”

- Maintenance Execution GS